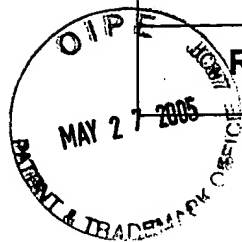


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

REPLY TO OFFICE ACTION DATED 02/25/05

Atty. Docket No.
VIGN1110



Applicant
Brendan J. Kitts

Application Number
09/681,397.

Date Filed
03/29/2001

Title
Method of Predicting Behavior of a Customer at a Future Date and a Data Processing System Readable Medium

Group Art Unit
3623

Examiner
Jarrett, Scott L.

Confirmation Number:
3292

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Certificate of Mailing Under 37 C.F.R. §1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22312-1450 on **May 25, 2005.**

Julie H. Blackard

In response to the Official Action mailed February 25, 2005, Applicant respectfully requests the Examiner reconsider the rejections of the Claims in view of this reply.

CRW
3623